

Parents evaluations comments from July 2017

These are the grades and what they actually mean in terms of our service level;

Grade 1:	OUTSTANDING	- The practice is excellent
Grade 2:	GOOD	- A strong area
Grade 3:	REQUIRES IMPROVEMENT	- Not good enough, needs to improve

Area (1) - How well the setting meets the needs of the range of children who attend?

(1). 7 (2). 1 (3). 0

Comments:

- Children feel safe, well-looked after and valued. They learn through play and are motivated
- Very well – my daughter is thriving
- My son has enjoyed attending nursery and has developed some great friendships. There has been a range of activities for the children to take part in both individually and together
- Our son has been here since he was 1 and we have always found it to be a great environment. The improvements with the Sensory and Active play rooms are a great addition to the nursery, that our daughter will now enjoy
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Area (2) - The contribution of the nursery to the children's well-being?

(1). 8 (2). 1 (3). 0

Comments:

- Children feel safe, well-looked after and valued. They learn through play and are motivated
- My son's well-being has been taken care of by the nursery and carers have dealt with incidents and accidents appropriately
- Our son loves the nursery and it is a big influence on him in a good way
- Our son is a confident and happy boy, always well-supported by the team. They are always communicating with me and I love hearing those things

Area (3) - The leadership and management of the nursery?

(1). 6 (2). 4 (3). 0

Comments:

- Always happy to talk to me and listen to my questions, etc
- Sometimes other pressures take over and it is a while before phone calls / emails are answered / passed onto the room

- This has greatly improved over the years and I feel recently there has been a marked improvement. I appreciate all of the communications

Area (4) - The overall quality and standards of the setting?

(1). 8 (2). 0 (3). 0

Comments:

- Great place, lots of fantastic activities
- My daughter has really flourished since moving into the pre-school room. Staff are excellent and she couldn't be in a better place
- Good outdoor and indoor space
- A lovely environment with the right balance of nurture and challenge for the children to excel

Any other suggestions / comments:

- If the roof could be improved BH has had regular communication with the landlords about the roof repairs, having had it waterproofed several times before, and is now looking to have the worst section/s replaced. With the building scheduled for demolition in 4-5 years, (and a new nursery building erected within the business park for us to move into) and with all repairs and replacements at the cost of the nursery, a full replacement is not a financially viable option
- Could the Winnie outer door be unlocked just before 8am so parents can bring children into the lobby and help them undress Yes that should be fine but no access to the room until 8am
- Excellent nursery, I have always been so pleased with how my son has consistently enjoyed the nursery and a big thank you to all of his carers, especially LK, JE, NR and ZB in these last few months
- We would like to thank all the carers who have looked after our son (JP) over the years
- Our son has always been very happy at nursery – thanks you very much!
- Always happy with the care my son receives. It has been excellent throughout his time here